



# OPHILAYO

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*Touching Lives*

PRECISION IN MEDICAL-LEGAL CLAIMS  
& CASE MANAGEMENT SOLUTIONS

Honest · Consistent · Human

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Pioneers in the spirit of Ubuntu



Call Us  
**079 513 7346**



Email us:  
**[enquiries@ophilayo.co.za](mailto:enquiries@ophilayo.co.za)**



Visit Our Website  
**[www.ophilayo.co.za](http://www.ophilayo.co.za)**

# TAKE CONTROL OF YOUR BENEFICIARIES NEEDS

We professionalise care and personalise solutions for your beneficiaries

Ophilayo distinguishes itself with its innovative edge.



## NATIONWIDE

Our case managers conduct thorough assessments & provide ongoing monitoring wherever your beneficiaries are situated.



## OPHILAYO O.S.

Extensive operating systems streamline processes, making operations smoother & more efficient for everyone involved.



## BEST QUALITY

Quality control & standardized service offerings consistently delivered across the board.



## 24/7 CARE

Round-the-clock service, Ophilayo is available 24/7 to meet your beneficiaries needs.



## PAYMENT ASSIST

We handle emergency payments on behalf of the trust, ensuring swift resolution in emergency situations.

# TOP-TIER CASE MANAGERS RENOWNED FOR THEIR EXPERTISE AND PROFESSIONALISM.

OUR CASE MANAGERS ARE UNPARALLELED,  
AND HERE'S WHY:



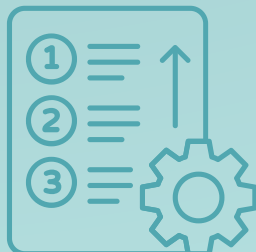
## THE BEST OF THE BEST

We ensure trusts are provided with talented and seasoned case managers who receive ongoing mentorship and guidance from highly experienced professionals in the field.



## INCLUSIVE

Diverse, multilingual and culturally sensitive case managers.



## PRIORITISE INTERVENTION

We prioritise interventions for beneficiaries, ensuring cost-effective and accurate solutions are implemented timeously.

# THE DISTINCTION BETWEEN ORDINARY AND EXTRAORDINARY LIES IN THAT EXTRA EFFORT.

## WHAT'S OUR EXTRA?



### TRAINED ADMINISTRATIVE SUPPORT

Trained administrative support for case managers, resulting in cost savings for trusts.



### PERSONALISED DEVELOPMENT & SUPPORT

Personalized development and support sessions provided to our staff and the companies we collaborate with.



### IN-HOME ASSESSMENTS

Assessments in beneficiaries space encompassing home environment, social dynamics, and community circumstances.



### ON-GOING CASE MANAGEMENT SERVICES

Continuation of services ensured even during Case Managers' absence due to leave or illness.



### THREE TIER OFFERING:

- Once-off assessment,
- Ongoing intervention, and
- Trust assistance and guidance.

## EXCELLENCE IS OUR STANDARD

OPHILAYO IS THE PLACE WHERE EXPERTISE MEETS EXCELLENCE,  
AND OUR REPUTATION SPEAKS VOLUMES.

## CONTACT US TO EMPOWER YOUR CASES WITH OPHILAYO

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